

## **TV / Internet / Telephone**

There are various offers for internet, telephone, and cable tv. They vary according to place of residence. Most residents must pay a fee for radio and television.

### **Radio and Television Fees**

Generally, all households in Switzerland must pay radio and television fees (Radio- und Fernsehgebühren), regardless of the devices they use. This statutory fee supports public programming by Swiss radio and television (SRG SSR) as well as private radio and television stations. The company Serafe is responsible for collecting the fee. The fee is charged annually. People who receive supplementary benefits may request an exemption from paying the fee.

### **Telephone, Internet, Cable TV**

There are various offers for telephone, Internet, and cable TV in Switzerland. Some are only available in particular regions. Service may depend on the place of residence or even the building. Services and prices may vary, so it is a good idea to compare them. In general, Internet service at home is very fast. There are very few Internet cafés because most households have Internet access.

### **Additional information (links, addresses, information sheets, brochures)**

[www.hallo-baselstadt.ch/en/housing/tv--internet--telephone](http://www.hallo-baselstadt.ch/en/housing/tv--internet--telephone)