

Help is available here

Domestic violence (häusliche Gewalt) refers to violence in the family or partnership. It is important to get help for domestic violence. Various agencies provide information, advice and support. This is usually confidential and often free of charge and with an interpreter if necessary. Help is available from these places.

In an emergency

More information on help in emergencies is available here:

- Police: 112 / ambulance: 144
- Protection, advice and accommodation for women with and without children: Basel women's shelter (24/7), 061 681 66 33, www.frauenhaus-basel.ch
- Protection, advice and accommodation for women with and without children: housing for women and children (24/7), 061 302 85 15, <https://wohnen-frauen-kinder.heilsarmee.ch> (DE)
- Medical help for women: University Hospital Women's Clinic, emergencies (24/7), 061 328 75 00, www.unispital-basel.ch/frauenklinik
- Medical help for babies, children and youths: Basel University Children's Hospital, emergencies (24/7), 061 704 12 12, www.ukbb.ch
- Medical help: Basel University Hospital, emergency centre (24/7), 061 265 25 25, www.unispital-basel.ch/notfallzentrum
- Crisis intervention, help with mental issues: University Psychiatric Clinics Basel for emergencies (24/7), 061 325 51 00, www.upk.ch

Counselling

Confidential and free of charge. An interpreter is possible.

- Advice, support and financial assistance for women, men, children and youths: Basel victims' assistance, 061 205 09 10, www.opferhilfe-beiderbasel.ch (DE)
- Crisis intervention and advice: Cantonal Police Social Service (Domestic Violence Unit of the Cantonal Police), 061 267 70 38
- Advice with alcohol and addiction problems: Addiction Unit of the Health Department, 061 267 89 00, www.sucht.bs.ch (DE)
- Advice with addiction problems in several languages: Multicultural Addiction Counselling Centre MUSUB, 061 273 83 05, www.mituns.ch
- Anonymous advice (over the phone, via chat and email): Extended Hand (24/7), 143, www.143.ch (DE)
- Help and advice for parents, families and trusted persons: parental emergency hotline (24/7), 0848 35 45 55 (Festnetztarif), www.elternnotruf.ch (DE)
- Counselling for men seeking advice: Men's Office for the Basel Region, 061 691 02 02, www.mbrb.ch (DE) The price of counselling is determined by the financial means of the person seeking advice.

Children and young people

Children and young people with difficult family situations can call Pro Juventute day and night to talk. By phone, chat, text message or email.

- Anonymous advice for children and youths (over the phone, via chat, SMS and email): Pro Juventute: Confidential and free advice 24/7, tel. 147, www.147.ch (DE)

Medical Help and Securing Evidence

In the event of physical and sexual violence, it is important to see a doctor as soon as possible. The medical examination is confidential. The police is only informed if the injured person wishes.

The University Hospital of Basel is specialised in injuries and securing evidence following physical and sexual violence. Those who seek medical attention elsewhere should ask the physician to document the evidence of violence with as much detail as possible.

- Women: University Hospital Women's Clinic, emergencies (24/7), 061 328 75 00, www.unispital-basel.ch/frauenklinik, Spitalstrasse 21
- Men: Basel University Hospital, emergency centre (24/7), 061 265 25 25, www.unispital-basel.ch/notfallzentrum
- Family doctor or the nearest hospital in the event of an emergency
- Basel Victims' Assistance, 061 205 09 10, www.opferhilfe-beiderbasel.ch (DE)

Advice for people who are violent

Confidential. An interpreter is possible.

- Counselling in the event of domestic violence: domestic violence conflict counselling, 061 267 00 26, www.bdm.bs.ch (DE)
- Counselling for men seeking advice: Men's Office for the Basel Region, 061 691 02 02, www.mbrb.ch (DE) The price of counselling is determined by the financial means of the person seeking advice.

Other contact points

The website of "Stop Violence" (Halt Gewalt) lists other agencies that can help. For example, for questions about migration, addiction counselling, legal advice or counselling in difficult family situations.

Additional information (links, addresses, information sheets, brochures)

www.hallo-baselstadt.ch/en/domestic-violence/help-is-available-here